# Muslim Association of Puget Sound (MAPS)

Code of Ethics Version 2.0.1 Revised: 02/29/2020 Muslim Association of Puget Sound (referred to as MAPS) places the highest priority on its relationship with the Muslim community of Puget Sound. As part of this relationship, MAPS responds to, serves, and supports the community by working to increase the organized capacity of people to care for one another.

MAPS employees and board of directors should set an example for other nonprofit organizations by their high standards of performance, professionalism, volunteer and charitable & religious activities, and ethical conduct.

This Code of Ethics is the policy of Muslim Association of Puget Sound. Accordingly, this Code should guide the conduct of all employees, volunteers, and governing bodies (Board of Directors and Board of Trustees) of MAPS, and is intended to foster an environment that promotes principled conduct in carrying out their responsibilities.

## **Personal Integrity**

A personal commitment to integrity in all circumstances benefits each individual as well as the organization. Muslim Association of Puget Sound board of directors and employees:

- Seek to understand before making assumptions
- Respect and seek out the truth to avoid misrepresentation
- Ensure fairness and objectivity in all activities and adhering to MAPS principles (See appendix)
- Set an example, as employees and board of directors of a leading nonprofit organization, for high standards of professionalism
- Honor the right of privacy of all people, including co-workers, employees, contributors, board of directors and board of trustees and beneficiaries
- Exhibit respect and fairness toward all those with who we come into contact with MAPS employees and governing bodies

#### **Professional Excellence**

As an employer, MAPS promotes professional excellence and encourages open and honest communication among all employees and governing bodies to create an atmosphere conducive to personal growth and career development:

MAPS Governing bodies (Applicable to Board of Directors only):

- Encourages employee development, and communicates with personnel to help them achieve their goals
- Evaluates employees on a fair and consistent basis, so that all employees know what is expected of them and how they are progressing toward fulfilling expectations
- Shows respect and empathy for employees, and is considerate while being mindful of managerial responsibilities
- Promotes a working environment where honesty, open communication and minority opinions are valued

## MAPS Employees:

- Strive to meet performance standards at the highest level
- Refuse to engage in or tolerate any fraud, misuse, abuse or waste of MAPS resources
- Encourage growth and self-improvement in themselves and their co-workers
- Exhibit respect for co-workers and all those they come into contact with
- Examine all alternatives with the understanding that the easiest action is not always in the best interest of the organization.

# **Accountability**

MAPS has a responsibility to its members which include donors, maintaining MAPS assets effectively and efficiently, users of MAPS facility and resources, volunteers and the entire community. These have placed faith in MAPS. To uphold this trust, MAPS employees and governing bodies (Board of Directors and Board of Trustees):

- Make full and fair disclosure of all relevant information to all, who have a right to know how their dollars are spent
- Use MAPS resources wisely, efficiently and objectively
- Are good stewards of all contributions that are utilized by MAPS to pay operating expenses, salaries and employee benefits, and refrain from allowing expenditures of MAPS funds that, by nature or amount, do not directly advance MAPS vision and mission
- Observe and comply with all laws and regulations affecting Muslim Association of Puget Sound

## **Responsibilities to Volunteers**

Volunteers who serve MAPS through its Board of Directors or in other ways are crucial to the success of MAPS. In order to assist volunteers to serve effectively and to obtain satisfaction from their service, all MAPS employees and Board of Directors:

- Support volunteers so they can perform to the highest level of their contribution and personal satisfaction
- Treat all volunteers with fairness, equity and respect, providing appropriate mechanisms for their views and interests to be expressed
- Involve volunteers at appropriate levels of the decision-making process
- Assist in the development and the understanding of the roles of volunteers and employees, respectively; set clear standards of performance for volunteers; and appropriately recognize their contributions

## **Responsibilities of Volunteers**

- Review the Code of Ethics of MAPS and ensure that they adhere to the spirit of the Code when making policy or otherwise managing the affairs of the organization
- Refrain from taking any action or making any statement intended to influence the conduct of MAPS in such a way as to confer any financial benefit on such volunteers, their immediate family members, or any corporation in which they or their family members have a significant interest as co-owners, stockholders, directors or officers
- Disclose all known conflicts or potential conflicts of interest in any manner before the Board of Directors, or any committee upon which they serve. The volunteer should withdraw from discussion, review and voting in connection with the matter
- The disclosure and withdrawal shall be recorded in the minutes of the meeting

## Confidentiality

Confidentiality is the hallmark of professionalism. MAPS employees, volunteers and governing body members (Board of Directors and Trustees):

- Ensure that all information which is confidential or privileged or which is not publicly available is not disclosed inappropriately
- Ensure that all non-public information of other persons or firms acquired by MAPS personnel in dealing with outside firms and association on behalf of MAPS is treated as confidential and not disclosed

#### **Conflicts of Interest**

As part of decision making, the Board of Directors and Volunteers can both make decisions. It is the MAPS policy to allow decision making at all levels. As such, best efforts must be made to disclose and avoid any potential conflict of interests:

- Any duality of interest or possible conflict of interest on part of any board member should be disclosed to other board members and made a matter of record
- Any board member having a duality of interest or possible conflict of interest on any matter should not vote or use his/her personal influence on the matter, and he/she should not be counted in determining the quorum for the meeting, even where permitted by law. The minutes of the meeting should reflect that a disclosure was made, the abstention from voting, and the quorum situation
- The foregoing requirements should not be construed as preventing the board member from briefly stating his/her position in the matter, nor from answering pertinent questions of other board members since his/her knowledge may be greater assistance
- MAPS Board of Directors make decisions for allocation MAPS resources to volunteer program, hiring employees and services of various organizations – if MAPS board members have any association (owner/relation to owners) with programs, organizations or service providers – MAPS Board of Directors and Board of Trustees must adhere to above mentioned Guidelines.

#### **Communications**

Communication plays an extremely critical role in building an environment where differing opinions are respected and encouraged; it also helps in building a working environment for employees, governing bodies (Board of Directors and Board of Trustees). As such, MAPS encourages following in while communicating within the governing bodies, employees and community members at large:

- Respectful with each other while attending internal meetings (Boards meeting, volunteers meeting, event planning etc)
- Ensure honesty and integrity in communicating with others and candid
- Accurate information must be shared, in a non-profit, community based organization it's important to avoid hearsay and focus on factual data.
- Confidentiality must be adhere to with regards with all the information shared during meetings and communication
- Public communication must be with caution and ensure that it follows the above guidelines
- Avoid personal attacks during meetings and email communications
- The Board of Directors and Board of Trustees are expected to exhibit proper manners when dealing with the community and the general public. Improper manner of various forms such as fighting, shouting by board members reflects badly on the community and the board and must not be tolerated
- Must consultation with Imam early on key issues that need a religious leader's opinion

#### **Disclosure**

MAPS employees, volunteers, and governing body members (Board of Directors and Board of Trustees) are encouraged to disclose any perceived breaches of the Code of Ethics of which they are aware. Disclosure should be made to a supervisor, or to the Board of Directors. Any reported breaches will be investigated and appropriate action, if needed, will be taken. Confidentiality will be maintained, unless the matter raises serious legal implications. MAPS Board of Directors will not take any adverse action against employees solely for disclosing perceived breaches of the Code. MAPS encourages all governing body members, employees and volunteers to be prompt, open and forthright in reporting perceived breaches of the Code of Ethics:

- All Code of Ethics violations must be reported to the MAPS Board of Directors. MAPS can make a decision on Code of Ethics violations by volunteers and employees with a simple majority
- In MAPS Board of Directors meetings and other meetings with volunteers, attendees should identify and address Code of Ethics violations
- MAPS President as leader of the organization must address the conflict and other code of Ethics violation within the governing body objectively and in a timely manner. In cases of the President involving him/herself in Code of Ethics violations, (s)he should seek an independent person to intervene
- In case of Code of Ethics violation by a Governing body members –
  depending on the violation, Section 8 of the MAPS by-laws can be used to
  remove a governing body member (MAPS Board of Directors and Board of
  Trustees)